CONSUMER CREDIT INDEX KKI II/2015

Forecast for Private Borrowing in Germany (2015/2016)

GfK Financial Services on behalf of Bankenfachverband e.V.



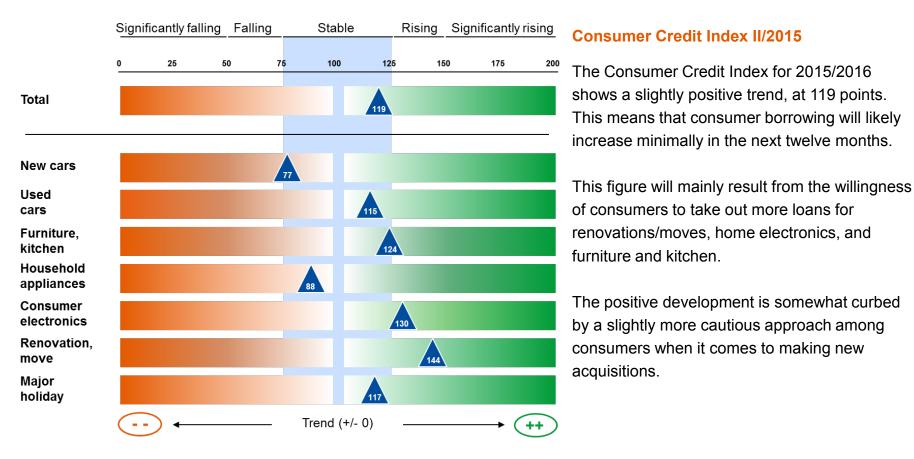
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Summary



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Objective







Since 2008 Bankenfachverband and GfK Finanzmarktforschung have jointly carried out a regular study on consumer and motor vehicle financing.

The study aims at ascertaining the awareness of various forms of financing, of consumer attitudes and of actual consumer behaviour in terms of the use of consumer credits over time.



In order to deepen these objectives, a Consumer Credit Index (KKI) was established in spring 2011 on the basis of current financing behaviour. The index is suitable for gauging the future financing behaviour of end consumers in respect of various forms of consumer credit.



This forecast for 2015/2016 is based on household estimates made in the middle of the year.

Study Design Sample







Survey method

Written survey, supporting study: GfK financial market panel

Target group

Representative sample of German households, up to 75 years old

Survey area

Federal Republic of Germany

Sample

n=1.835 interviews; the results were subsequently weighted according to age, vocation, income, offspring and size of village/town/city.

Survey period

3 July 2015 to 31 July 2015



Study Design Survey themes









- Type of purchase (new cars, used cars, furniture, ...)
- Spontaneity of purchase (planned, unplanned)
- Credit financing of purchase
- Type of credit used for the purchase
- Credit amount for used credits



- Type of planned purchase (new cars, used cars, furniture, ...)
- Credit financing of planned purchase
- Expected type of credit for the purchase
- Expected credit total





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Consumer Credit Index Fundamentals of the method







A Consumer Credit Index is based on the results of several studies:

- 1. KKI Forecast for Private Borrowing in Germany (I/2015)
- 2. KKI Forecast for Private Borrowing in Germany (II/2015) (current survey)
 - → The Consumer Credit Index is thus based on current actual and planned figures and on actual and planned figures from the past.

The following key figures from both studies are taken into account in the subsequent calculation in each case:

- 1. Effected and previously planned purchases in the past 12 months
- 2. Credit financing for effected and planned purchases in the past 12 months
- 3. Planned purchases in the next 12 months
- Planned credit financing in the next 12 months

This has the advantage of also integrating assessments from the past which nevertheless relate to the current time horizon, in an analysis. This enhances the validity of the KKI.



Consumer Credit Index Fundamentals of the method







The Consumer Credit Index is based on the <u>planned</u> activities of households in the individual financing area.

The following assumptions were made as part of the analyses:

- 1. The amounts financed for each purchase remain constant in the categories studied, also for the coming period (12 months).
- 2. The shares of planned purchases also reflect the shares of actual new business.
- 3. Purchases made in the past 12 months are a good indicator of future trends.
- Assessments made in the past remain valid.

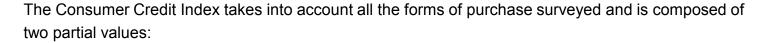


Consumer Credit Index Fundamentals of the method

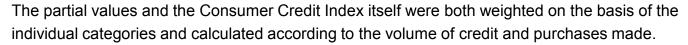








- Purchase planning
- Financing planning



The index value shows which changes (in %) are to be expected on average in the individual segments. An index value of below 75 shows a reduction, an index value from 75 to 125 shows a relatively constant market level, an index value of 126-150 shows a slight rise, and an index value of more than 150 shows a significant increase.

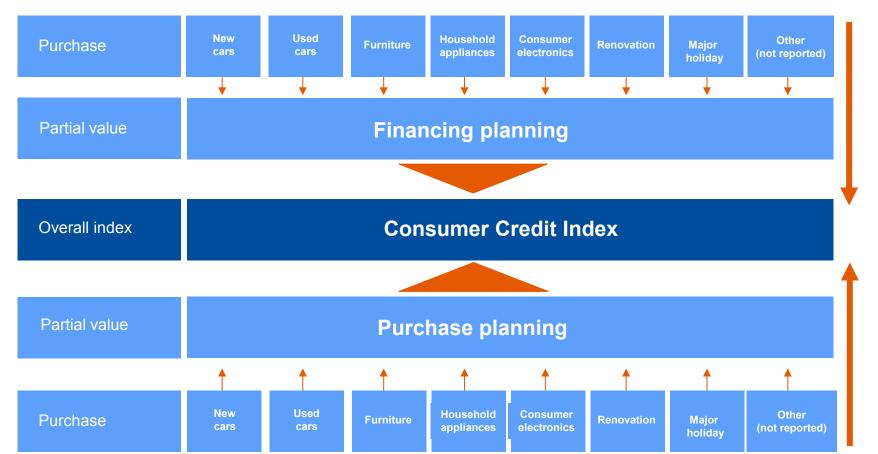


Consumer Credit Index Schematic structure





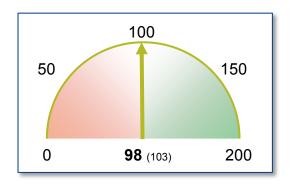
Influence according to volume



Purchase Planning Calculation basis







Purchase planning is a measure of the future expected purchases of households.

A current figure of 98 points is an indication of a constant level of purchases in the next 12 months.

The following key figures from the current and from previous studies were incorporated in the calculation of planned purchases at a ratio of 2:1.

- Purchase was planned and was executed in the past 12 months = basic value
- Purchase is planned for the next 12 months = trend

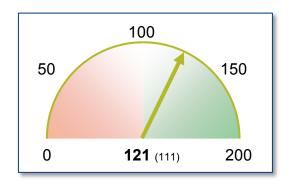
Purchase planning = (trend for KKI I/2015 + trend for KKI II/2015 x 2) / 3 / basic value [weighted by current shares]

(in brackets: Purchase planning KKI II/ 2014)

Financing Planning Calculation basis







Financing planning is a measure of willingness to take out loans in future.

A current figure of 121 points is an indication of a stable development and a positive trend.

The following key figures from the current and from previous studies were incorporated in the calculation of each planned purchase at a ratio of 2:1.

- Share of current financing in all the acquisitions for 2015 = basic value
- Share of planned financing in all planned purchases 2015 = trend

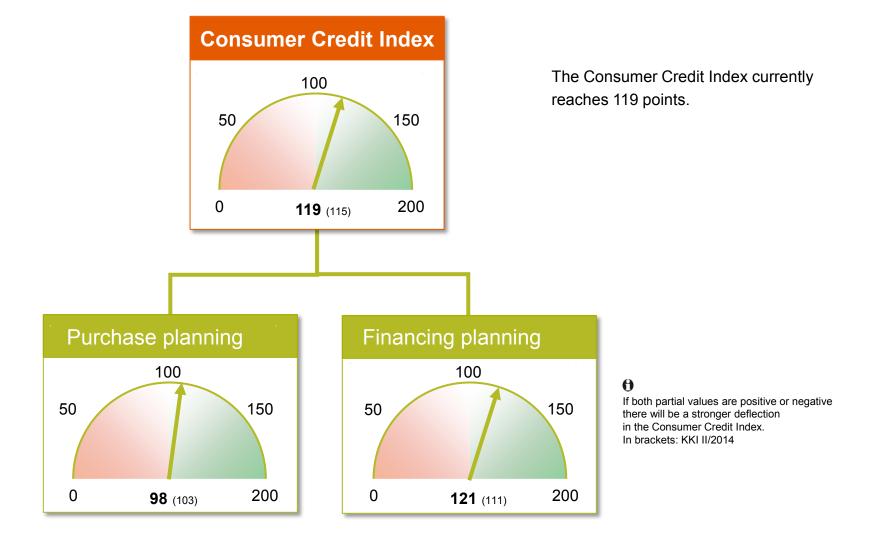
Financing planning = (trend for KKI I/2015 + trend for KKI II/2015 x 2) / 3 / basic value [weighted by current volume of credit]

(in brackets: Financing planning for KKI II/ 2014)

Consumer Credit Index Key figures



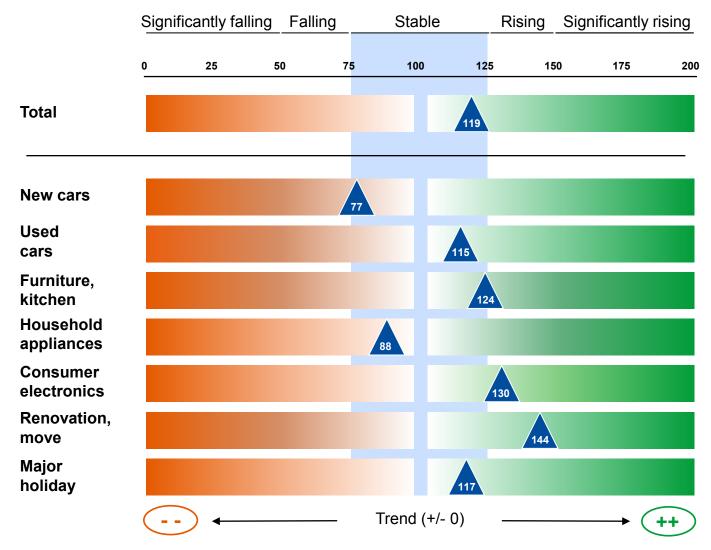




Consumer Credit Index in detail







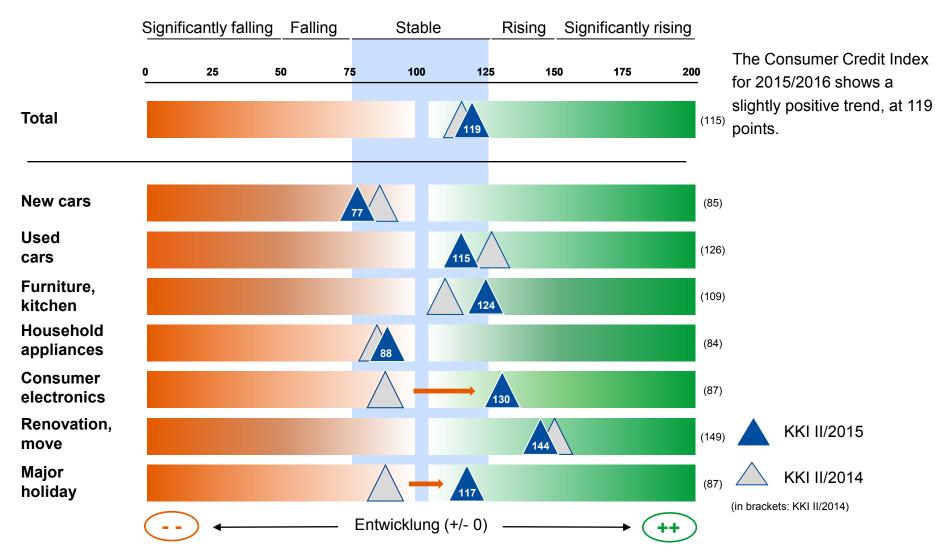
The Consumer Credit Index for 2015/2016 shows a positive trend, at 119 points.

This figure mainly results from the willingness of consumers to take out more loans for renovations and consumer electronics.

Consumer Credit Index In comparison to KKI II/2014



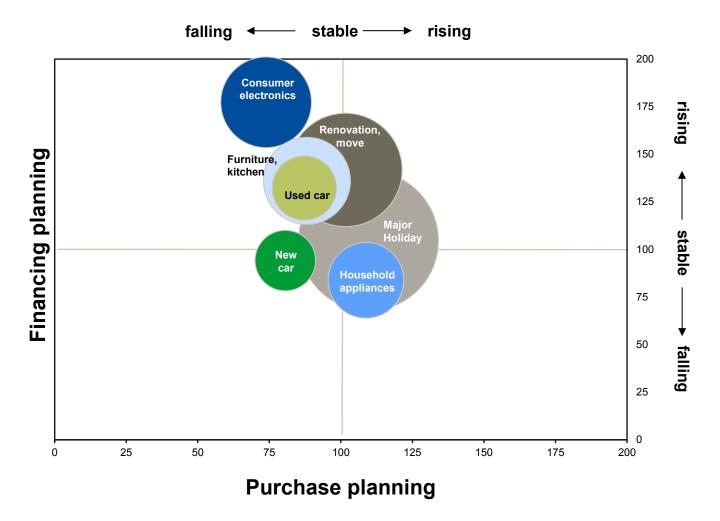




Consumer Credit Index An overview







Holidays and household appliances currently tend to be planned above-average.
A rising intention to take out loans can be identified for renovations, furniture, consumer electronics and used cars.

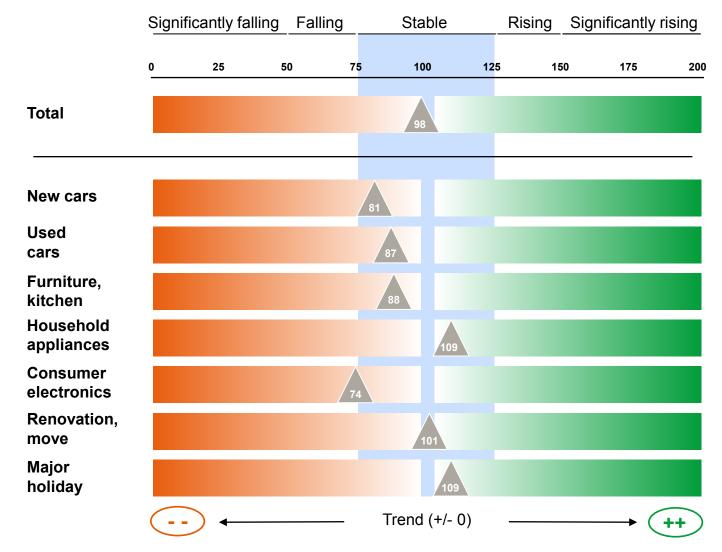
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The size of the circles reflect the dimension of the market segment.

Purchase Planning in detail





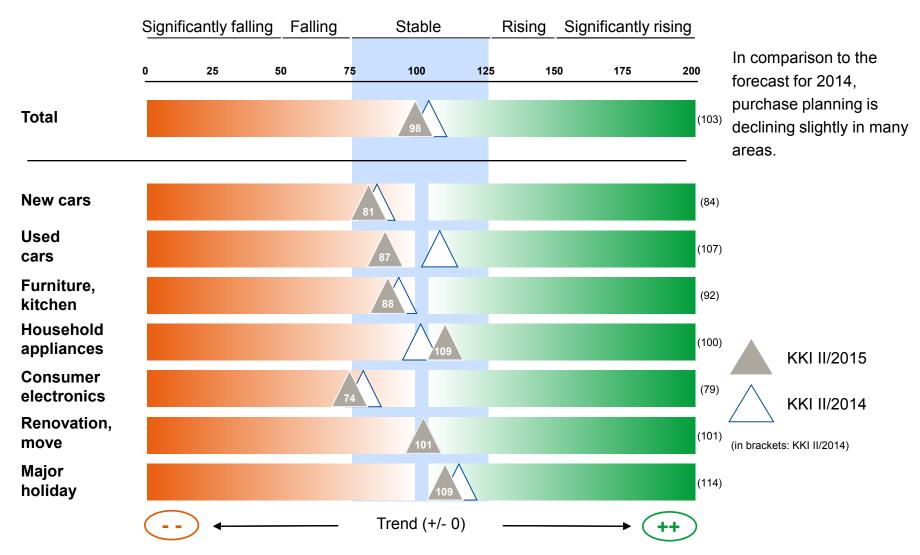


Purchase planning is stable across all the product groups with a slightly negative trend for consumer electronics.

Purchase Planning In comparison to KKI II/2014



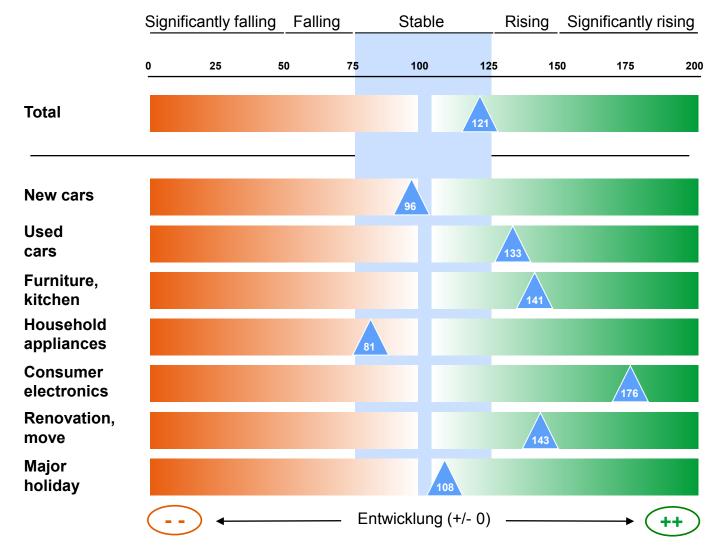




Financing Planning In detail





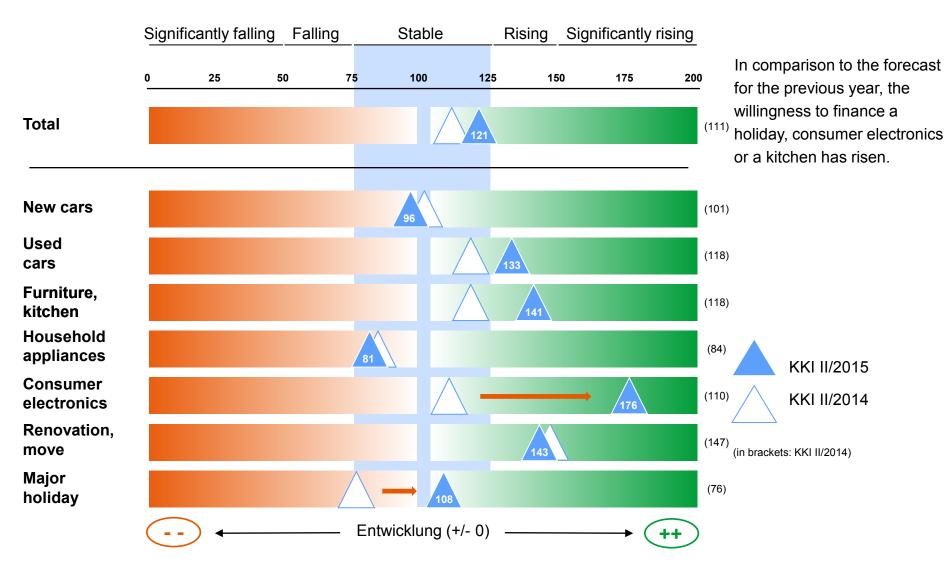


The willingness to take out loans for purchases is stable, and the trend is positive. Financing planning for consumer electronics, renovations/moves, furniture, kitchens and used cars is increasing.

Financing Planning In comparison to KKI II/2014



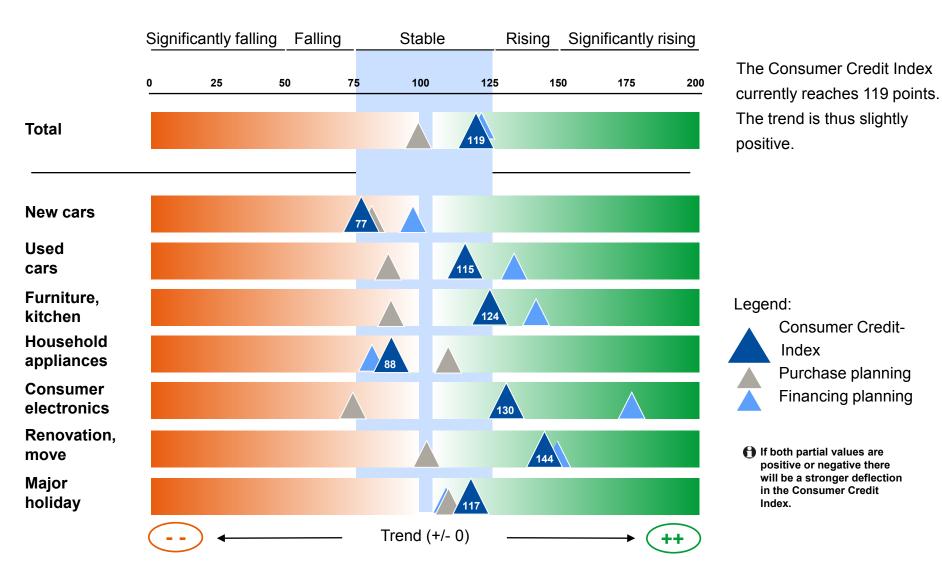




Consumer Credit Index, Purchase Planning and Financing Planning In detail









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Purchases in the Past 12 Months Total and for individual purchases





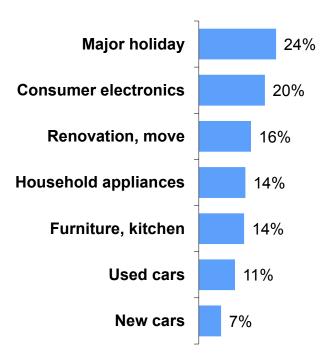
Purchase in the <u>past</u> 12 months

n = 1,835

36%

64%

Type of purchases in the past 12 months n = 1.835



64% of all respondents have made major purchases in the past 12 months.

The focus was mainly on major holiday trips and consumer electronics.

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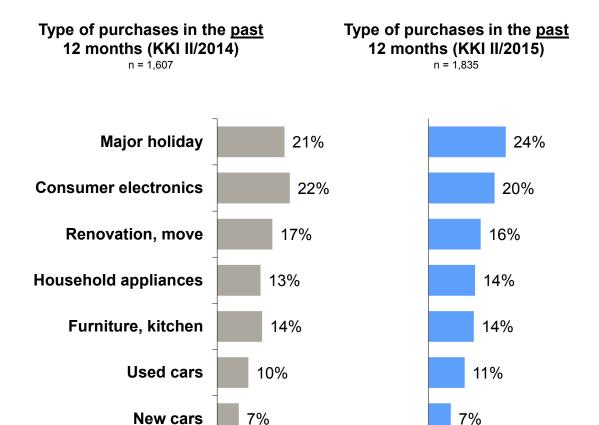
Legend: 20% of all respondents have purchased consumer electronics in the past year.

F1a: Which of the following major purchases / expenses have you made / had in the past 12 months? Basis: 1,835 respondents; other purchases not shown.

Purchases in the Past 12 Months Annual comparison







The level of purchases against that of the previous year is relatively consistent. Holiday trips have increased slightly.



Legend: 20% of all respondents have purchased consumer electronics in the past year. This figure has decreased by 2% points compared to KKI II/2014.

Which of the following major purchases / expenses have you made / had in the past 12 months? Basis: 1,835 respondents, other purchases not shown (KKI II/2014: 1,607 respondents)

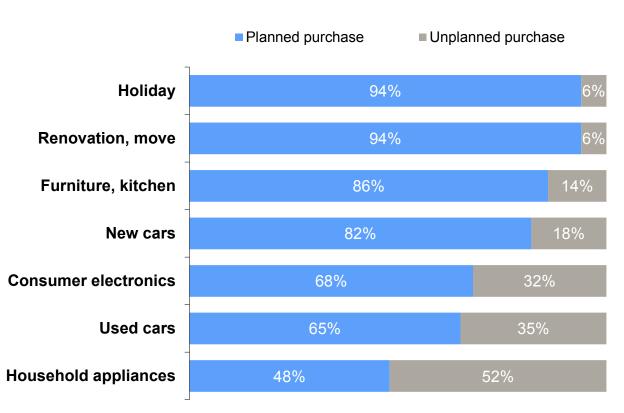
New cars

Purchases in the Past 12 Months Proportion of planned purchases





Sub-group: has purchased the product in each case



Holiday trips, renovations or purchases of furniture or kitchens are rather planned than carried out spontaneously.

Planned and spontaneous purchases are virtually balanced in the case of large household appliances.

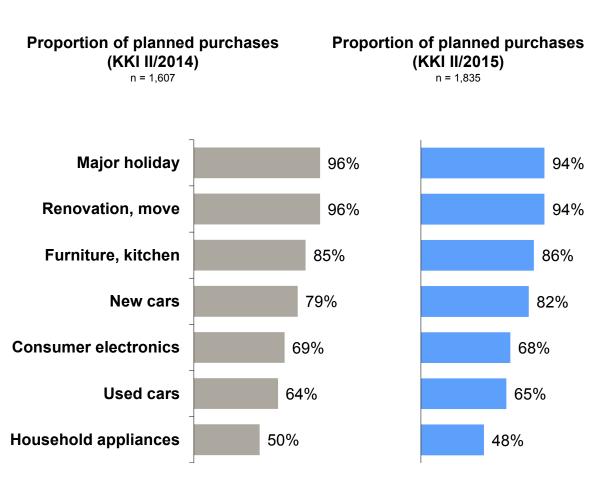


Legend: 94% of all major holiday trips are planned in advance, 48% of all large household appliances are purchased spontaneously.

Purchases in the Past 12 Months Proportion of planned purchases over time







The proportions of planned purchases/ acquisitions generally remain at a high level.

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Legend: 94% of all major holiday trips are planned in advance.

F1a: Which of the following major purchases / expenses have you made / had in your household in the past 12 months?

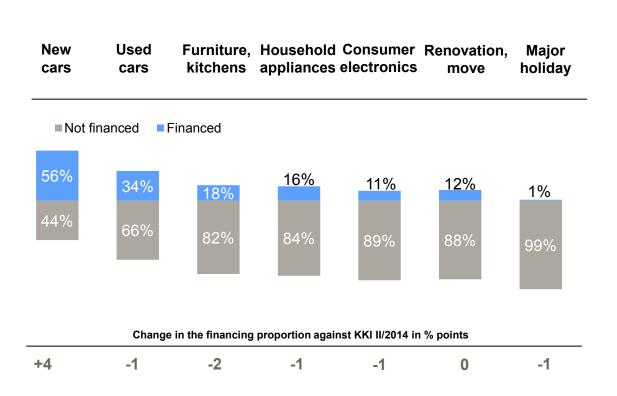
F1b: Please specify for all purchases / expenditures whether they were planned.

Purchases in the Past 12 Months Financing





Purchases in the past 12 months



56% of all new cars are currently at least partly financed. A marked increase is noted in purchases of new cars in comparison to the previous year.



Legend: 56% of all those who bought new cars have financed their vehicle

F1a: Which of the following major purchases / expenses have you made / had in your household in the past 12 months?

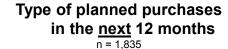
F1c: Have you taken out one of the types of loan listed below to make this purchase? Basis:

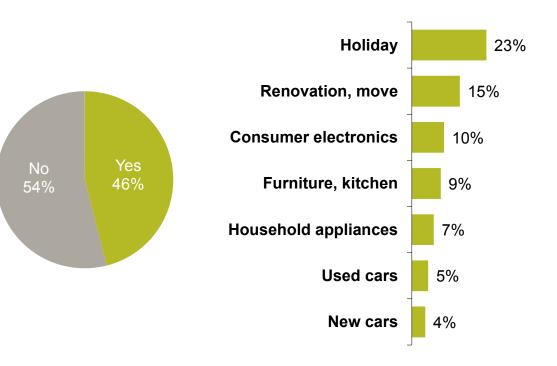
Planned Purchases in the Next 12 Months





Planned purchases in the $\frac{\text{next}}{\text{n}}$ 12 months





46% of all respondents are currently planning larger purchases/expenses, with the focus on holiday trips.



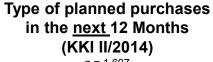
Legend: 15% of all respondents are planning to renovate or move in the next 12 months

F2a: Are you planning one or more of the following purchases/expenditures in the next 12 months? Basis: 1,835 respondents; other purchases not shown

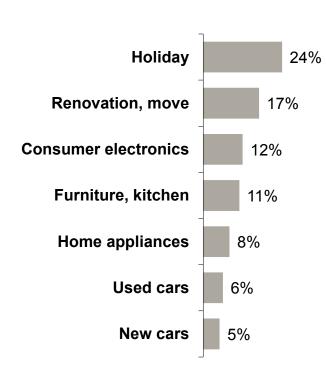
Planned Purchases in the Next 12 Months Annual comparison





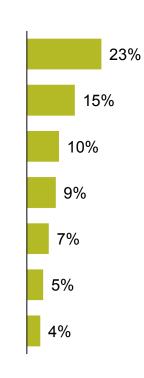


n = 1,607



Type of planned purchases in the <u>next</u> 12 Months (KKI II/2015)





The propensity to buy stagnated extensively. 23% of all the households are planning to go on extensive holiday trips in the next 12 months; 7% are planning to purchase household appliances.



Legend: 15% of all respondents are planning to renovate or move in the next 12 months.

Planned Purchases in the Next 12 Months Financing





Credit financing conceivable – planners of the respective purchase

New cars	Used cars	Furniture, kitchens	ConsumerR electronics	enovatio move	n,Household appliances	Major holiday
■Not financed ■Financed						
55%	50%	27%	25%	20%	13%	1%
45%	50%	73%	75%	80%	87%	99%
			_	_	-	
Change in the financing proportion against KKI II/2014 in % points						
+1	+3	+3	+2	0	+3	-1

The willingness to finance is increasing slightly.

6

Legend: 55% of all respondents intending to buy a new car consider taking out a loan to be a possibility.

F 2a: Are you planning one or more of the following purchases/expenditures in the next 12 months?

F 2b: Can you in principle imagine taking out a loan to make this purchase?

Basis: 1,835 respondents, other purchases not shown (KKI II/2014: 1,607 respondents)

Planned Purchases in the Past and in the next 12 Months





Type of planned purchase in the <u>past</u> 12 months

Type of planned purchase in the <u>next</u> 12 months

Planned

n = 1,226 respondents

n = 1,835 respondents

Major holiday

Renovation, move

19%

15%

Furniture, kitchen

17%

10%

Consumer electronics

15%

9%

7%

Carried out & planned in advance

9% 5%

23% of the respondents are planning major holiday trips; 28% have been on a planned holiday trip in the past 12 months.

New cars

F1a: Which of the following major purchases / expenses have you made / had in your household in the past 12 months?

F1b: Sub-group: planned the purchase

F2a: Are you planning one or more of the following purchases/expenditures in the next 12 months?

Basis: 1,835 respondents, of these 1,268 planning purchases; other purchases not shown

Effected and Conceivable Financing

Sub-group: Planned purchase in the past and in the next 12 months





Credit financers in the past 12 months
Sub-group: planners*

in the <u>next</u> 12 months

Expected credit financers

Planned

New cars 55% **Used cars** 50% 34% Furniture, kitchen 18% 27% **Consumer electronics** 25% 20% Renovation, move Carried out & planned in advance Household appliances

55% of all planned purchases of new cars and 50% of all planned used car purchases are to be financed in the next 12 months.

A big increase is noted in used cars, furniture and kitchens and in consumer electronics and renovations.



Legend: 13% of all the planned household appliances are to be financed.

F1c: Have you taken out one of the types of loan listed below to make this purchase?

F2b: Can you in principle imagine taking out a loan to make this purchase?

Sub-group: planners *The purchase was planned.

Major holiday

Basis: 999 respondents planning purchases; other purchases not shown

1% 1%

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